**Shivam Tiwari** H.no- 660, Mother Teresa Nagar

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A highly motivated and result driven professional utilizing enthusiasm, perseverance with analytical and logical skills and strong desire to learn, to contribute and make a positive difference to the organization. Seeking a challenging position that will utilize my skills, abilities and experience.

**Profile at a Glance:**

* Experience in the domain of Marketing Research (Service and Management Audit).
* Proven skills in managing teams to work in sync with the corporate set parameters & motivating them for achieving business and individual goals.
* Hard Working and committed with an ability to take up responsibilities and deliver positive results.

**PROFESSIONAL EXPERINCE:**

**WeMark Marketing Pvt. Ltd.)**

**(January 2015 – June 2017)**

**Quality Manager- Mystery Audit Project (January 2015- June 2017)**

* Validating the audit reports as per client’s requirements.
* Follow up with the shoppers to provide quality feedback to the client also guide them in order to conduct quality audit.
* To work in coordination with other team members to achieve the set target.
* Active participation in all team meetings and events.
* Trained New Employees as per the requirements for the New Projects like Samsung, Oppo, Lava, IndusInd, Airtel, EzoWebo, Indigo, Spice Jet etc.
* Prepared Power Point presentation as per the requirement of the client.

**AWARDS & ACHIEVMENTS:**

1. Participated in a cultural fest at RANI DURGWATI UNIVERSITY, 2011.
2. Played inter-school Cricket and football tournaments and athletics.
3. 7 Times Employee of the Month.

**INDUSTRIAL EXPOSURE:**

1. Industrial visit in kualalumpur (Malaysia).
2. Industrial visit in MOTHER DAIRY (NEW DELHI).
3. Summer internship in HINDALCO INDUSTRIES RENUKOOT.
4. Summer internship in ENRICH LEARNING PVT. CO. JABALPUR.

#### EDUCATIONAL QUALIFICATION:

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| --- | --- | --- | --- | --- |
| **Qualification** | **Board/University** | **Name of institute** | **Marks obtained** | **Year** |
| **P.G.D.M** | AICTE, AIU | Centre for Management Development | 72% | 2015 |
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| **B.B.A** | R.D.V.V University | Nachiketa College | 65.61% | 2012 |
| **Intermediate** | M.P. Board | Samdariya Public School | 70.60% | 2009 |
| **Matriculation** | M.P. Board | Samdariya Public School | 69.40% | 2007 |

**PROFESSIONAL STRENGTH:**

**Managerial Skills :**Assiduous team worker, Analytical thinking, Motivation to achieve goals, Time management, Ability to Delegate, Coordinate and form cohesion in a team, Keen and quick learner.

**Technical Skills :** Shopmetrics, Sassie, MS Office

**Certifications : ADCA**

**PERSONAL DETAILS:**

**Date of Birth**: 01stJanuary 1992

**Semantic Skills**: English and Hindi

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**Shivam Tiwari**